

King Pacific Lodge - YVR Airport Operations Job Posting - 2025 Summer Season

West Sport Fishing operates King Pacific Lodge (KPL), a remote, luxury sport fishing lodge located on the along the shoreline of the Great Bear Rainforest, within the territory of the Heiltsuk people. We offer an unparalleled experience for anglers and nature enthusiasts in a pristine wilderness setting. Our lodge provides an escape from the ordinary, where our guests can enjoy the stunning beauty of the coast, incredible fishing opportunities, and exceptional hospitality.

KPL is seeking an experienced, professional, and confident team member for our YVR Airport Operations team. The successful applicant will be a mature and experienced team player & work out of our Richmond, BC office at the South Terminal. This is a full-time, seasonal position with a start date in early June, 2025, and ending in early September. The pay for this position starts at \$25 per hour.

There is some flexibility available in scheduling for the right candidate – the position requires either a 4- or 5-day work week. Our guests fly on our charter aircraft to and from Bella Bella twice a week.

The ideal candidate will have the following:

 excellent interpersonal skills, the ability to multi-task under pressure, & a safety-oriented mindset

The ideal candidate will be:

• a hardworking team player, punctual, & self-aware

Required Certifications/Education/Experience:

- Valid BC Class 5 Driver's License
- Grade 12 or equivalent
- Previous experience working in a customer service position

Certifications/Education/Experience considered an asset:

- Any First Aid certification
- Additional post-secondary education/training
- Transportation of dangerous goods certification
- Previous experience working in aviation, airport operations, tourism or sport fishing

Required knowledge, skills & abilities:

- Physical fitness: The successful candidate must be able to consistently lift 50 lbs., be able
 to stoop and bend, and to walk up and down stairs. There is a significant amount of
 physical work involved with this position.
- Microsoft Office Suite: More than basic level ability is required. Must be able to maintain
 existing Excel workbooks, create basic Word documents, and effectively communicate &
 organize weekly schedule in Outlook. Must be able to promptly learn new software as
 required.



Key Duties & Responsibilities:

- Friendly & efficient guest service, both in person and by phone & email
- Prepare for upcoming guest movement: prepare & organize guest baggage tags, boarding passes, and other required preparation
- Assist with warehouse operations including purchasing, running errands, inventory counts, freight preparation & manifest preparation
- Maintain office & warehouse cleanliness & organization
- Guest Check-in, Sundays & Thursdays: Twice weekly, work with the Customer Service
 Agents from our air charter company to execute the guest check in for guests departing
 YVR. Communicate with appropriate personnel regarding passengers, baggage & freight as
 required.
- Guest Return, Sundays & Thursdays: Twice weekly, prepare for and receive guests returning to YVR, along with guest baggage, guest fish, and freight. Repackage fish boxes as required. Troubleshoot guest issues as they arise and assist in real time.
- Assist with handling guest 'fishues'
- Assist with KPL special events as required
- Other related operational duties as required

King Pacific Lodge promotes a friendly and respectful environment for our staff and guests to enjoy. We strive to provide a safe and healthy environment for all. Our employees have a love and respect for BC Coastal land and waters.

If you are passionate about providing exceptional guest experiences in a unique wilderness setting and you have the skills & experience listed above, we invite you to apply for the YVR Airport Operations position at King Pacific Lodge. Join our team and become an integral part of delivering unforgettable moments to our guests. Contact us by email at hirring@kingpacificlodge.com with your resume to express your interest. Please include a note telling us about yourself and why you would like to work with the KPL team!

Only those candidates considered for employment will be contacted.

King Pacific Lodge is an equal opportunity employer. We celebrate diversity and are committed to creating an inclusive environment for all employees.